



Town of Happy Valley-Goose Bay  
Policy Statement

Index: Public Works		Policy Number: PW0006	
Approved Date: February 25, 2005	Effective Date: February 25, 2005	Revision Date: May 28, 2013	
Authority: 10 <sup>th</sup> Council of the Town of Happy Valley-Goose Bay		Page 1 of 2	

**Topic: MUNICIPAL SERVICES INSTALLATIONS REGULATIONS – SEWER BLOCKAGES, BACK-UPS AND BREAKS AND SEWER FLUSHING CLEANING**

**Policy Statement:**

The following is the Town of Happy Valley-Goose Bay's Policy for responding to sewer line blockages, back-ups, breaks and related labor cost:

The Town will not accept responsibility for sewer line breaks or blockages that occur in the owner's lateral. The Town is responsible for the main sewer lines only. The Town will agree to investigate the problem during normal working hours, but will inform the citizen or property owner that the repairs are their responsibility.

The Town will repair sewer line breaks and clear any blockages that occur in the sewer mains. Service lines to homes or business are **not mains**.

If a request is received from a citizen after regular working hours (8:00 a.m. to 4:00 p.m.) to determine the location of a sewer line break or sewer blockage, the same policy will apply. If the problem is deemed to be in the property owner's line, the property owner will be notified that it is their responsibility to get the problem resolved. If the problem is outside in the main sewer line, the Town will undertake the necessary repairs.

When making a request for sewer services, citizens must be informed that they are responsible for any costs associated with the problem if it is deemed to have occurred in the owner lateral.



Town of Happy Valley-Goose Bay  
Policy Statement

<b>Index: Public Works</b>		<b>Policy Number: PW0006</b>	
<b>Approved Date: February 25, 2005</b>	<b>Effective Date: February 25, 2005</b>	<b>Revision Date: May 28, 2013</b>	
<b>Authority: 10<sup>th</sup> Council of the Town of Happy Valley-Goose Bay</b>		<b>Page 2 of 2</b>	

**Topic: MUNICIPAL SERVICES INSTALLATIONS REGULATIONS – SEWER  
BLOCKAGES, BACK-UPS AND BREAKS AND SEWER FLUSHING CLEANING  
Continued**

**Policy Statement:**

A sewer flushing/cleaning program is currently on going during summer months (June through to September) where all sewer lines and man holes are cleaned. It is estimated that it will take approximately 2 years to completely clean all manholes and sewer lines throughout the town and then the 2 year process will be being again. This program will be carried out depending on the availability of manpower, equipment and financing.