



Town of Happy Valley-Goose Bay
Policy Statement

Index: Public Works		Policy Number: PW0004	
Approved Date: February 10, 2012	Effective Date: February 10 2012	Revision Date: May 28, 2013	
Authority: 10th Council of the Town of Happy Valley-Goose Bay		Page 1 of 1	

Topic: WATER SERVICE LINE THAWING

Policy Statement:

The Town of Happy Valley-Goose Bay is not responsible for thawing water service lines to a residential or business property. The responsibility rests on the owner to try an outside source before contacting the Town.

The Town will assist where it is noted that an outside company was called and tried to thaw the water line.

The owner will be responsible for having a shut off valve and a union on the line before the Town will place their clamp on the pipe to be thawed. It is the owner's responsibility to have all ground wires disconnected before the Town places their clamp on the pipe to be thawed.

The Town will not be responsible for any damages that may occur while thawing the owner's water service line.

The Owner must sign this consent form before any work will take place.

Property Owner _____

Property Address _____

Date _____