Town of Happy Valley-Goose Bay

Title: Animal Control	Internal/External:
Department: Public Safety	Policy Number: PS0003
Approval Date: January 28, 2025	Implementation Date: January 28, 2025
Authority: 13th Council	Page: 1 of 1

Policy Statement

- 1. All calls or complaints shall be recorded by calling 709-896-3322 or using Access E11. Completion of this form shall be per Complaint Policy #A0008.
- Residents who wish to avail of the Animal Control Officer after working hours, weekends and/or holidays shall be informed that there will be a charge for the service equal to what it will cost the Town to provide this service as per Policy F0005.
- 3. The Animal Control Officer shall be called out by the Chief Administrative Officer, Director of Protective Services or the Municipal Enforcement Officer in the absence of the Director of Protective Services.
- 4. The Animal Control Officer shall not be called out to deal with calls or complaints after working hours, weekends and/or holidays unless it is deemed an emergency as per item 3.

IN WITNESS WHEREOF, this policy is sealed under the Common Seal of the Town of Happy Valley-Goose Bay.

Mayor, George Andrews

CAO, Nadine MacAulay

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